

# GUEST HANDBOOK



## WAILEA ELUA

3600 Wailea Alanui Drive  
Wailea, Hawaii 96753

Homeowners Office: 808-879-4055  
(8:00 am to 3:30 pm weekdays)  
Front Gate/Security: 808-879-6648 (24/7)

## WELCOME TO WAILEA ELUA

*Aloha!* As a homeowner guest, you are welcome to use all of these common facilities during designated hours:

- Oceanfront Pool and Pavilion Facilities (8 a.m. to 10 p.m.)
- Oceanfront Fitness Room (6 a.m. to 10 p.m.)
- Upper Pool and Spa (8 a.m. to 9 p.m.)
- Paddleball Court (8 a.m. to 6 p.m.)
- Oceanfront and Upper Barbecue Facilities (11 a.m. to 9 p.m.)

**Use of any Wailea Elua facility, including but not limited to the Pools, Spa and Fitness Room, is entirely at the risk of the person using such facility, and neither Wailea Elua homeowners nor Wailea Elua employees will be responsible for any injury resulting from such use.**

Wailea Elua is neither a hotel nor a rental agent; therefore, except in the case of an emergency, please contact your rental agent/homeowner with any questions regarding the apartment in which you are staying and its furnishings and appliances. **In case of emergency, call 911 and contact Elua Security (808-879-6648) immediately.**

This Guest Handbook summarizes Elua Rules applicable to all homeowner guests. A complete copy of Elua Rules is available on request from the Homeowners Office.

Revised December 2017

## **Quiet Hours**

- Quiet Hours are to be observed 10 p.m. to 8 a.m. throughout Wailea Elua common areas and apartments.
- During Quiet Hours, washers/dryers and vacuum cleaners may not be operated, and guests should refrain from use of entertainment devices and loud activity that can be heard in other apartments.

## **Common Areas** (all of Wailea Elua outside apartments and lanais)

- Boisterous activities and games are not allowed common areas.
- Skateboards, roller blades and similar devices may not be used in common areas, except that bicycles may be used on paved driveways.

## **Lanais**

- Please refrain from loud conversation or cell phone use during Quiet Hours, and be considerate of others at other times.
- Towels, bathing suits, clothing or other objects may not be hung on railings, walls, or stairways. Lanai furniture may be used in common areas, but must be returned to their lanai location when not in use.

## **No Smoking/Vaping Policy**

- Smoking/vaping is prohibited in all common areas. Smoking/vaping is not allowed inside apartments or on lanais unless permitted by the homeowner and smoke/vapor does not drift into another apartment or lanai.

## **Barbecue Grills.**

- General use propane barbecue grills are available for use at the barbecue areas located near the Oceanfront Pavilion and between buildings 20 and 22. General use barbecue grills may be reserved through the Homeowners Office.
- Individual apartment propane barbecue grills may be used on apartment lanais, safely positioned away from flammable materials, from 11 a.m. to 9 p.m.

## **Vehicles and Parking**

- Only passenger vehicles may be operated by guests in Wailea Elua. The speed limit is 10 mph.
- Parking spaces are unassigned and may be used by guests.
- Handicap standards are available as needed on request from the Homeowners Office.

## **Refuse Disposal**

- All refuse must be disposed of in one of the designated locations in Wailea Elua.
- Wet garbage must be enclosed in plastic bags.
- Glass, aluminum cans, plastic bottles and newspapers should be placed in the recycling receptacles that are provided.

## **Pets**

- Pets are not allowed, except for homeowners' pets. Service animals are allowed if registered with the Homeowners Office.

## **Landscaping**

- Flowers and fruit may not be removed from Wailea Elua plantings.

## **POOL AND PAVILION RULES**

### **No Lifeguard**

- No lifeguard is on duty at either pool.
- Children under the age of 16 shall be supervised by a responsible adult.

### **Permitted Use and Conduct**

- Only homeowners and their guests may use the pools.
- Shower off sand and salt water before entering the pool areas or the Oceanfront Pavilion.
- Rinse off sunscreen/oils/lotions before using either pool.
- Appropriate swim attire is to be worn at the pools and spa.
- Anyone requiring diapers must use a swim diaper or waterproof pants. Child swim diapers are available in the Homeowners Office for a nominal charge. Please inform the Homeowners Office or Elua Security promptly in the event of an “accident”.
- Beach equipment, boards, toys, balls, scuba and snorkel equipment are not allowed in the pools. Safety swim devices may be used.

- Boisterous games and activities are not permitted at any time.
- Only audio devices with headphones/buds are permitted. Please refrain from cell phone use at the pool areas and the Oceanfront Pavilion.
- Glassware of any kind may not be used on or near the Pool decks.

### **Pool/Pavilion Furniture**

- Pool furniture may not be reserved, “saved” or removed from the pool and lawn areas.
- Carry, do not drag, pool and lawn furniture.
- Please cover lounges and chairs with towels when using sunscreen/oils/lotions.
- Upholstered Pavilion furniture is not to be used while eating or with wet swim attire.

### **Oceanfront Pool Quiet Hours**

- 4 p.m. to 6 p.m. are “quiet hours” at the Oceanfront Pool. Please refrain from excessive noise and splashing.

## **FITNESS ROOM RULES**

### **Permitted Use and Conduct**

- Only homeowners and their guests may use the Fitness Room.
- Shower off sand and salt water before entering the Fitness Room.

- Children under the age of 16 shall be supervised by a responsible adult.
- Appropriate attire, including shoes with closed toes, is to be worn in the Fitness Room.
- Do not remove free weights from the Fitness Room.
- Wipe down equipment after use.
- Glassware and food are not allowed in the Fitness Room.
- Limit your use of equipment to a reasonable period not to exceed 30 minutes if others are waiting to use that equipment.

## **SAFETY TIPS**

### **Precautions**

- Properly secure your apartment and vehicle when unoccupied, and your apartment before retiring for the evening.
- Do not leave personal property unattended outside your apartment, and do not leave valuables exposed in your apartment or vehicle when you are not present.

### **Elua Security**

- If you see suspicious activity in Wailea Elua, please notify Elua Security Immediately.